



ODIHAM & OLD BASING
HEALTH CENTRES

Meeting: PPG meeting at Odiham Health Centre

Date: Wednesday, 4th March 2026

Present:

Jonathan Brewin **JB** (Chair), Tricia Rocke **TR**, Jo Evans **JE** (Marketing/Facilities), Jenny Tinson **JT** (Social Prescriber), Sarah Robinson **SR**, Hayley Collins **(HC)**, Sian Taylor **(ST)**

Apologies:

Barbara Taylor, Amy Molin, Dr.Jess Pizzotti, Ed Simpson

Minutes by:

Denise Coppin

Item	Agenda	Points discussed/suggestions/resolutions	By Whom
1.0	Introductions & Apologies	Apologies As per above	JB
2.0	Minutes of previous meeting	Minutes of last meeting – Accepted. Remarks; Sian – requested details of AGM – Committee noted that this needs to be scheduled in April. Tricia - Old Basing Village Show will take place 6 th September, Tricia has contact, need to book table, will need to be co-ordinated by whoever takes over from Jo. Barbara & Tricia willing to support. Similar conversation needs to take place re Odiham Fete (18 th July). JB suggested we arrange a separate events discussion.	JB JB

3.0	Matters Arising		
3.1	3.1 Appointment of Deputy Chair	Sian volunteered and was duly appointed by the committee.	JB/ST
3.2	PPG Action Plan 2026	Accepted and agreed by committee.	JB
3.3	Public Liability	PPG members and their activities are not insured by the Practice as a matter of course. As there is a statutory duty to have a PPG, the Practice may need to extend cover to include appropriate protection. Jo has researched and other practices appear to have it either on blanket or specific event basis. ACTION - Request for Amy to take forward.	JE/AM
3.4	Communications Meeting	Ed & Amy to meet and discuss aligned PPG/Practice Communications. ACTION – Ed & Amy to meet and update Committee ASAP	AM/ES
4.0	Update on Health Centre	<p>Jo & Jenny provided an update in Amy's Absence;</p> <ul style="list-style-type: none"> • The Practice is ranked 11th in region for performance. • Continued negative local feedback re new triage system. General lack of understanding of system and Government Policy to introduce. Reassuring patients that they can continue to call the Practice directly, but their request will still have to be triaged. • Generally poor level of awareness of community services available, i.e. same day paramedic services. People only seeing negative and unaware of the broader range of services and healthcare contacts. Communication is critical. JT highlighted that there is a particular challenge for some men who don't want to speak to female receptionists; why can't I just to speak to a GP? • The online system is efficient. Some people not tuning into newsletters etc, hence importance of Parish Newsletters. • 95% of patients not aware of the role of Social prescriber. 	JE/JT
5.0	PCN Update	Deferred to next meeting	JP

6.0	Social Prescriber Activities	<p>Update on Social Prescriber Activities</p> <p>Service Development and Patient Demand</p> <p>Since commencing on 6 November, just over three months ago, JT has made significant progress in establishing the service. There was an initial backlog of patients waiting to see JT, which remains an ongoing challenge. However, there is now increased capacity to engage with both the community and various local services. In response to the high level of demand, the Social Prescriber’s availability has increased from three to four days per week, with three days dedicated to Odiham and one day at Old Basing.</p> <p>Community Engagement and Partnership Working</p> <p>Productive relationships have been developed with Hart Council, including attendance at the well-attended Older Adults Forum. There is ongoing collaboration with Rebecca, the community officer for Hart District Council, and all patients are currently being provided with information from the "Here for Hart" online directory, which consolidates community services in one accessible location.</p> <p>Wellbeing Walks Initiative</p> <p>JT initially planned to deliver health walks in partnership with Hart Voluntary Services. However, their promotion focuses solely on wellness walks and Jenny’s intention is to create a "walk and talk" environment, incorporating opportunities for coffee and conversation. Coffee venues under consideration include Odiham Cottage Hospital, where discussions are in progress with the manager about hosting a weekly slot, and the Old School, managed by Sian, which might also be suitable. Any venue used will need to be private. There is potential for support and resources from the PCN. One of the practice receptionists has volunteered to support the health walks and is planning to complete the Ramblers Association course, which will allow the walks to be run under their guidelines and insurance.</p> <p>Active Travel Hart Initiative</p> <p>The Active Travel Hart Initiative is also being promoted, to be promoted through PPG communications.</p> <p>Health on the High Street Event</p> <p>Health on the High Street – is a government initiative, providing a health hub for access to social prescribers and related services. JT is planning an event at Odiham Practice on 18 April, from 10:00 to 13:00. The PPG is being asked to host a table to introduce themselves, explain their role, and recruit new members. Organisations invited include Citizens Advice, Oddfellows, MIND, Lions, Community Health, Community Befrienders, HomeStart and pending a response, the DWP. The intention is that</p>	<p>JT</p> <p>JT/ST</p>
-----	-------------------------------------	---	------------------------

		<p>the event had broad appeal across the patient community. This event supports the action plan and will be promoted across the practice website, parish news, and the Lions website.</p> <p>The PPG is also requested to signpost patients to the Health Hub (staffed by paramedic or HCA) and to act as digital champions, providing guidance to patients on how to use the practice app or register for it, supporting wider digital inclusion.</p> <p>JT requested support from the PPG to produce posters and publicise event. JB agreed and enlisted support from HC – JT to provide content re attendees etc. Further discussion to take place in late March once there is more solidity re attendees.</p> <p>Other</p> <p>TR voiced concerns that much of current activity is focused on Odiham. JT provided reassurance and explained that current limitation is personal bandwidth, but the intention is to emulate activities in Old Basing once Odiham activity is established.</p> <p>JT has also considered need for a Bereavement Café, however, has subsequently discovered that there are two cafes per week held in Fleet Library. Acknowledged that whilst this can fulfil immediate need, a more local option may be optimal.</p> <p>Key Takeaway – there is a much broader Practice Team for patients to access; availability needs to be communicated. Ditto Odiham Cottage Hospital facilities and Oddfellows.</p>	<p>JB/HC</p> <p>TR/JT</p> <p>JT</p>
7.0	Sub Committee Activity	<p>7.1 Governance</p> <p>7.1.a Public Liability – as per above</p> <p>7.1.b Annual General meeting – as per above</p> <p>7.2 Communications</p> <p>7.2.a Local Engagement via newsletters and direct communications</p> <p>Parish Newsletters key to reaching people not on social media</p> <p>Jenny’s comments – lack of awareness of community services, practice staff behind GP & Nurse, lack of knowledge of Social Prescriber role.</p> <p>Sian is editor of Odiham Parish News and invited the PPG to submit content. Copy date is 09 April – perhaps a Day in the Life of Jenny?!</p> <p>7.2.b Attendance at local Fairs & Events</p>	BT/JB

8.0	North Hampshire PPG	8.1 General Update – next meeting pushed back to 25 th March. No meeting since we last met.	JB
9.0	AOB	TR requested whether PharmaBox scheme is live – agreed not but repeat prescription system is working well	
10.0	2026 Meeting Dates & Dates for Diary	<p>2026 Meeting Dates;</p> <ul style="list-style-type: none"> • Wednesday April 29th • Wednesday August 19th • Wednesday November 18th <p>2026 AGM – April TBC (post Health on the High Street/recruitment)</p> <p>Events – Health on the High Street 18th April, Odiham Village Fete 18th July; Old Basing Show 6th September</p>	ALL